



General Terms & Conditions

The Serfaus-Fiss-Ladis Tourist Board (hereinafter referred to as “SFL TB”) offers employees of businesses located in the Serfaus-Fiss-Ladis region and members of the SFL TB the option to acquire a WE ARE TEAM. card free of charge. Upon presentation of this WE ARE TEAM. card, eligible employees will receive discounts across numerous partner companies of the SFL TB. Any statements made in brochures, on the SFL TB website and in other advertising material with regard to the discounts associated with the WE ARE TEAM. card are merely non-binding. There is therefore no legal entitlement to the discounts listed.

Eligible employees can order the WE ARE TEAM. card via the SFL TB website. It is only possible to order the WE ARE TEAM. card from the SFL TB by completing the form in full, obtaining authorisation from the respective employer, and accepting the relevant T&Cs.

The WE ARE TEAM. card is not transferable and only valid with official photo ID. Once the employment has terminated, the WE ARE TEAM. card loses its validity. Any changes to the employment relationship must be reported to the SFL TB immediately. At the end of each season, the WE ARE TEAM. card automatically expires and can be reapplied for via the [website](https://www.sfltb.at) for the new season. You can cancel the contract at any time by sending an email to weareteam@serfaus-fiss-ladis.at or by telephone (+43 5476 6239).

The services offered as part of the WE ARE TEAM. card and the associated contracts are concluded exclusively between the respective cardholder and the partner company. The formation of service contracts with partner companies shall be governed exclusively by the T&Cs on which the subsequent contract is based. The SFL TB shall not be liable for a subsequent contract being fulfilled in accordance with the contract provisions, nor for any damages incurred by a person as a result of a subsequent contract.

If events are organised by the SFL TB for WE ARE TEAM. card holders, participants shall participate in these events at their own risk; the SFL TB accepts no liability – for whatever legal reason – for any damage incurred by a person as a result of participation. By participating in events organised by the SFL TB, participants shall grant explicit consent for pictures and videos to be taken and sound recordings to be made. These picture/video and sound recordings may be used and also published by the SFL TB without any time, place and content restrictions, including on the internet, its website and social media channels, in print media, on the radio, in any known or indeed future medium, including for advertising purposes, without any time limit and without the need to obtain separate consent. All rights, including usage rights for the recordings, shall be irrevocably transferred to the SFL TB.

Data protection information

General: This data protection statement informs purchasers of a WE ARE TEAM. card about the type, scope and purpose of collection and use of personal data by the Serfaus-Fiss-Ladis Tourist Board, Gänsackerweg 2, 6534 Serfaus, Austria.

Data collected, purpose of data processing, and legal basis: When applying for a WE ARE TEAM. card, the following details will be stored by SFL TB for the purpose of fulfilling contractual obligations and for the defence of any warranty and/or compensation claims: first and last name, date of birth, gender, nationality, mailing address, email address, optional telephone number and employer details (name, location). The legal basis for data processing is the fulfilment of the contract pursuant to Art. 6 (1) lit b GDPR. As part of the card application process, the employee's name, date of birth and nationality will be sent to the employer for confirmation. If necessary in individual cases, data will be passed on to those partner companies in which the WE ARE TEAM. card is used by the cardholder.



Information on the employment relationship (job title, type of employment), years worked, the WE ARE TEAM. card number, as well as information on how the employee found out about the job, are processed exclusively for statistical purposes for the SFL TB. The legal basis for data processing is the legitimate interest of SFL TB pursuant to Art. 6 (1) lit. f GDPR to continuously improve the attractiveness of the tourism region for employees.

The e-mail address and first name will be used to send the WE ARE TEAM. newsletter to inform you about benefits for employees and about events, programmes, services and news from the Serfaus-Fiss-Ladis tourism region. The legal basis for data processing is the legitimate interest of SFL TB pursuant to Art. 6 (1) f GDPR to keep employees of the tourism region up to date. Employees may lodge an objection at any time by e-mail to datenschutz@serfaus-fiss-ladis.at or unsubscribe via the link that is provided in every newsletter.

Storage period: The data will be kept as long as necessary for the fulfilment of the contract (no longer than 6 months after the expiry of the WE ARE TEAM. card) or for statistical evaluations. Statistical analyses are carried out anonymously. This means that no personal identification of an employee can be made. The e-mail address and first name will be stored for the purpose of sending the WE ARE TEAM. newsletter until such time as the employee objects or unsubscribes, but for no longer than one year after the WE ARE TEAM. Card expires.

Data subjects' rights: Data subjects have the right to information, correction, erasure, restriction, data transferability, revocation and objection. They can exercise these rights by sending an e-mail to datenschutz@serfaus-fiss-ladis.at. Further information is available in the SFL TB's [data protection statement](#).

Finally, you have the right to complain to the Austrian data protection authority (Barichgasse 40-42, 1030 Wien, dsb@dsb.gv.at, www.dsb.gv.at).

WE ARE TEAM. Serfaus-Fiss-Ladis | Tourismusverband Serfaus-Fiss-Ladis | Gänsackerweg 2 | A-6534 Serfaus | weareteam@serfaus-fiss-ladis.at | +43 / 5476 / 6239